

Indicator OLD	Brief Description						
Quality of life							
1A	Quality of life of people who use services						
1J	Quality of life of people who use services (Adjusted)						
1D	Quality of life of carers						
3A	Overall satisfaction of people who use services with their care and support						
3B	Overall satisfaction of carers with social services (for them and for the person they care for)						
dependence							
2D	The proportion of people who received short-term services during the year - who previously were not receiving services - where no further request was made for ongoing support.						
2A1	The number of adults aged 18 to 64 whose long-term support needs are met by admission to residential and nursing care homes (per 100,000 population)						
Number of admissions							
2A2	The number of adults aged 65 and over whose long-term support needs are met by admission to residential and nursing care homes (per 100,000 population)						
Number of admissions							
2D							
2025-26 Q1	Q2	Q3	Q4	2025-26	2026-27 Q1		
NA	NA	NA	NA	19.1	NA		
NA	NA	NA	NA	0.445	NA		
NA	NA	NA	7.3	7.3	NA		
NA	NA	NA	NA	65.10%	NA		
NA	NA	NA	44.40%	44.40%	NA		
72.50%	74.30%	74.90%	74.90%	74.90%	78.60%		
14	25	25.2	21.4	21.4	26		
8	29	47	50	50	15		
496	658	658	659	659	548		
63	169	244	338	338	71		
Trend							
Annual Trend							
Notes	Peer Group	West Mids	England	Rank - England	Rank - England	Rank Change	Quartile
	2024/25	2024/25	2024/25	2024/25	2024/25		2024/25
	18.66	19.20	19.00	10			1
	0.41	0.44	0.42	23			1
	7.04	7.40	7.30	106			3
	62.8%	66.8%	65.1%	52			2
	33.3%	38.6%	36.7%	105			3
	66.22	68.50	77.10	96		N/A	3
	19.2	20.4	17.0	132		N/A	4
	571.49	639.00	592.50	96		N/A	3

2B	The proportion of older people (65 and over) who were still at home 91 days after discharge from hospital
1G	The proportion of people who receive long-term support who live in their home or with family with LD aged 18-64
2E Part 2	The proportion of people who receive long-term support who live in their home or with family, aged 18 to 64
2E Part 2	The proportion of people who receive long-term support who live in their home or with family, aged 65 and over

mpowerment - information and advice

1B	The proportion of people who use services who report having control over their daily life.
3C	The proportion of carers who report that they have been involved in discussions about the person they care for

3C	
3D1	The proportion of people who use services who have found it easy to find information about services and/or support
3D2	The proportion of carers who use services who have found it easy to find information about services and/or support

3D	
1C1A	Adults aged 18 or over receiving self-directed support
1C1B	Carers receiving self-directed support
1C2A	Adults 18 or over in receipt of care and receiving direct payments.
1C2B	Carers receiving direct payments for support direct to carer.

afety

4A	The proportion of people who use services who feel safe
NEW	The proportion of section 42 safeguarding enquiries where a risk was identified, and the reported outcome was that this risk was reduced or removed

ocial connections

5A	
1I1	Proportion of people using services reporting they had as much social contact as they would like
1I2	Proportion of carers who reported that they had as much social contact as they would like

ontinuity and quality of care

New	The percentage of residential adult social care providers rated good or outstanding by CQC
New	
New	
New	
New	

82.4%	81.8%	85.5%	82.8%	82.8%	NA
82.6%	82.4%	82.8%	82.3%	82.3%	82.8%
NA	NA	NA	78.4%	78.4%	78.4%
NA	NA	NA	65.4%	65.4%	66.8%
NA	NA	NA	NA	75.10%	NA
NA	NA	NA	NA	71.00%	NA

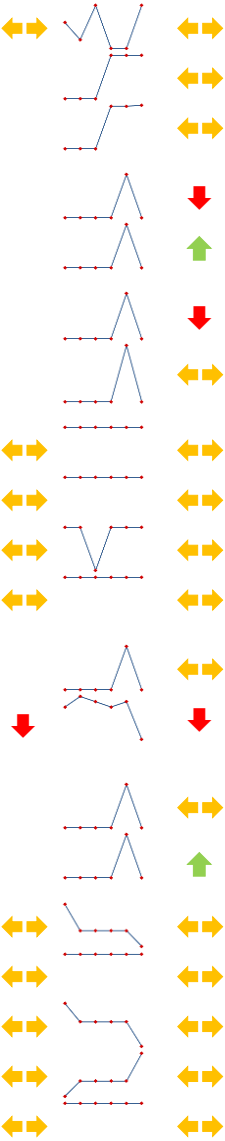
NA	NA	NA	NA	66.50%	NA
NA	NA	NA	NA	60.80%	NA

100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
22.0%	22.0%	21.0%	22.0%	22.0%	22.0%
100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

NA	NA	NA	NA	72.10%	NA
90%	92%	91%	90%	91%	84%

NA	NA	NA	NA	49.90%	NA
NA	NA	NA	NA	31.10%	NA

63.9%	63.4%	63.4%	63.4%	63.4%	63.1%
1.4%	1.4%	1.4%	1.4%	1.4%	1.4%
62.5%	61.9%	61.9%	61.9%	61.9%	61.1%
33.3%	33.8%	33.8%	33.8%	33.8%	34.7%
2.8%	2.8%	2.8%	2.8%	2.8%	2.8%



60.48	58.20	60.70	125
80.40	78.10	81.40	78

67.50	58.00	60.30	60
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73.70	77.40	77.30	15
60.40	66.90	66.40	52

66.40	68.00	67.80	24
55.50	60.80	59.10	65

82.90	95.80	82.40	1
N/A	N/A	N/A	N/A
24.80	25.70	24.50	95
N/A	N/A	N/A	N/A

67.30	72.20	70.10	46
88.65	86.50	91.20	62

43.10	46.70	45.40	22
27.81	32.20	30.00	118

76.99	75.70	80.00	150
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N/A	4
N/A	3

N/A	2
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↑	1
↔	2

↑	1
↔	2

N/A	1
N/A	N/A
N/A	3
N/A	N/A

↓	2
N/A	2

↑	2
↔	1

N/A	4
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CQC IR5 Reviews for people in long term support for 12+ months
CQC IR5 People in Long term support who were assessed/reviewed within the last 18 months
CQC IR5 Median waiting time for a review
CQC IR5 Waiting times for Care Act Assessment (median of days)
CQC IR5 Waiting list for Care Act Assessment (number of people)
CQC IR9 Number of people waiting for an OT assessment
CQC IR9 Median waiting time for an OT assessment
CQC IR29 Number of Dols applications waiting to be allocated to BIA
CQC IR29 Median waiting time for Dols application to be allocated to a BIA

66.6%	67.2%	66.4%	54.1%	54.1%	61.0%
90.5%	88.8%	82.8%	86.0%	86.0%	93.6%
132	164	201	68	68	113
54	41.25	48	32	32	30
100	71	55	55	55	84
449	434	363	246	246	263
35	34	36	21	21	19
117	150	164	268	268	350
10	14	54	59	59	113

